

DSU Banner 9 Student Self Service User Guide

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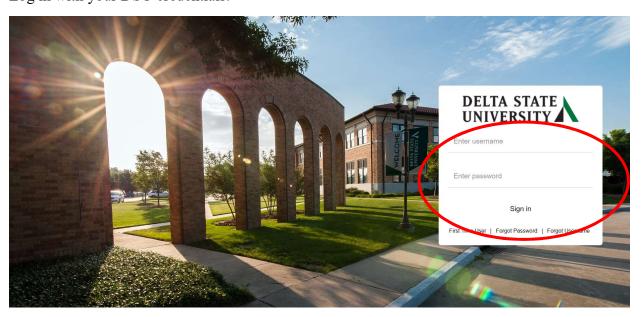
Banner 9 Self Service Introduction

Welcome to the Banner 9 Self-Service User Guide. This document will assist you with the new features that are available to Banner 9 Self Service.

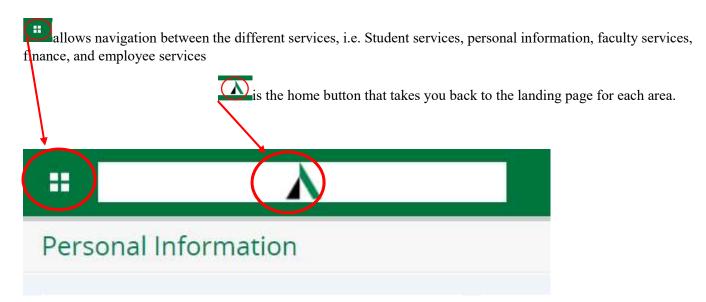
You can access Banner 9 Self Service from the myDSU portal located on the main page of the Delta State University website. (deltastate.edu)



Log in with your DSU credentials.



Navigation and Access



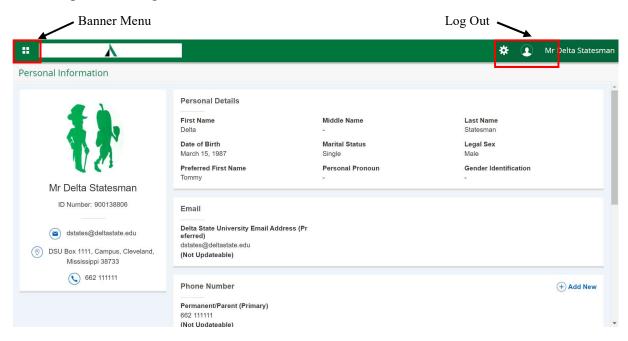
- From here, you will have the option to select the following links:
 - Personal Information
 - Student Services and Financial Aid



Personal Information

Once logged in you will see personal information. This page allows you to review and edit the personal information that you have registered with at Delta State University.

You can navigate to other services you have access to by clicking on the four-square icon, then clicking on the Banner option. Throughout this document, this will be referred to as the Banner Menu.



Click on the information you wish you view, add or edit or from the new Banner Menu, click personal information.

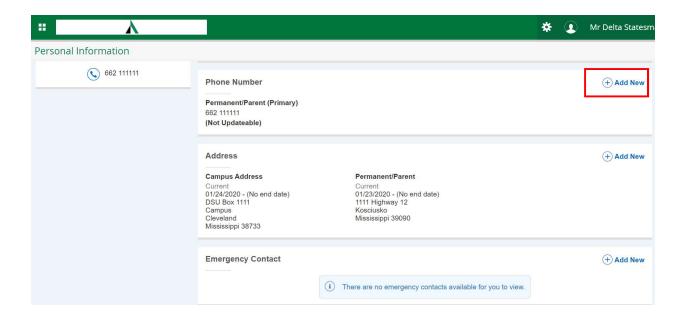
From here you will have access to the following links:

- o Personal Information
- Student Services and Financial Aid



The personal information will display your Details, Email, Phone Number, Address, Emergency Contact, and Additional Details. You can add, edit, and delete your personal information the university allows. Within each section click the corresponding buttons (see highlighted below).

NOTE: SOME INFORMATION IS NOT UPDATABLE AND CAN ONLY BE CHANGED BY CONTACTING THE APPROPRIATE OFFICE (REGISTRAR'S FOR STUDENT AND HR FOR FACULTY AND STAFF)



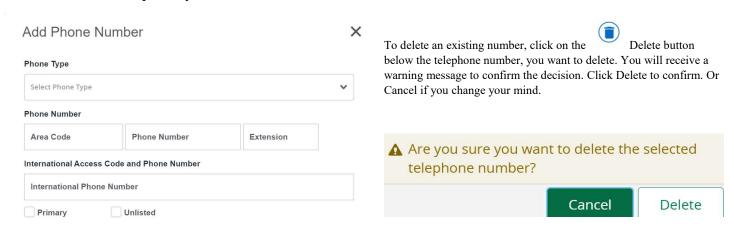
By clicking the downward or if you see the pencil icon this means the fields are editable and you are allowed to add new, edit existing, or delete information about that field.

Phone Number Section

You can add a new phone number or edit/delete an existing phone number.

Add

To add a new phone number, click the button. Select the phone number type you want to add. You have the option to add a cell phone, a cell phone/text messaging or a mailing (current residence) You may also check this number as primary and/or unlisted.



NOTE: IF A PHONE NUMBER DOES NOT HAVE AN EDIT OR DELETE BUTTON BELOW THE PHONE NUMBER, IT IS NOT UPDATABLE AND YOU WILL HAVE TO CONTACT THE APPROPRIATE OFFICE (REGISTRAR'S OFFICE FOR STUDENTS OR HR OFFICE FOR FACULTY AND STAFF) TO DISCUSS ANY CHANGES.

Address Section

You can add a new address or edit/delete an existing address.

To add a new address, click the ⁺ Add New button. Select the address type you want to add. You have the option to add a billing or mailing (current residence).

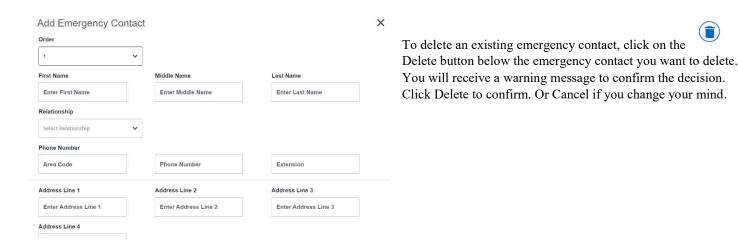


NOTE: IF AN ADDRESS DOES NOT HAVE AN EDIT OR DELETE BUTTON BELOW THE ADDRESS, IT IS NOT UPDATABLE AND YOU WILL HAVE TO CONTACT THE APPROPRIATE OFFICE (REGISTRAR'S OFFICE FOR STUDENTS OR HR OFFICE FOR FACULTY AND STAFF) TO DISCUSS ANY CHANGES.

Emergency Contact Section

You can add a new emergency contact or edit/delete an existing emergency contact.

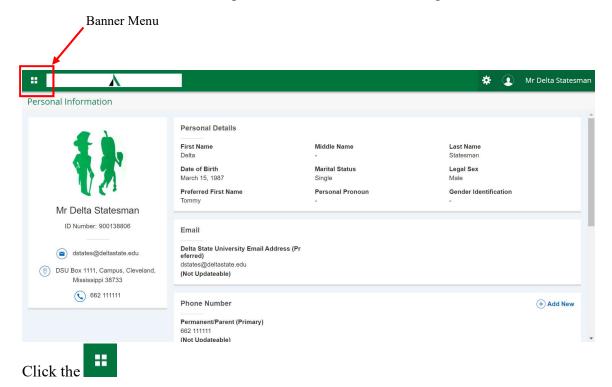
To add a new emergency contact, click the button. Enter the information of the emergency contact you wish to add. You may add multiple emergency contacts in this section. You can also number the order of the emergency contact.



Student Services and Financial Aid Dashboard

The student services and financial aid menu is available for all students. This module allows students to view curriculum, courses, grades, academic transcripts, register for classes, request transcripts and graduation, make payments to the University, and access their 1098 T tax information.

Select the Banner Menu in the top left corner next to the DSU logo.



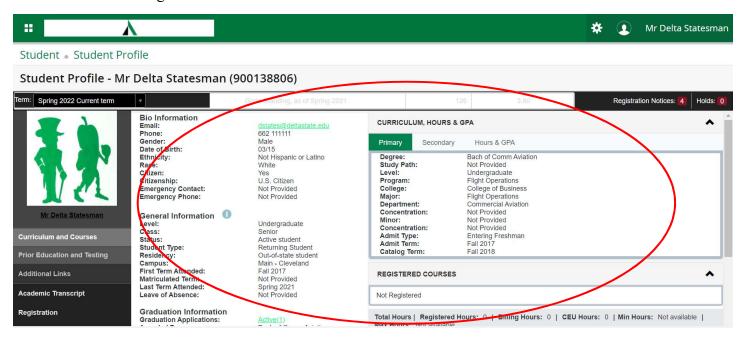
Select "Banner", then Student Services and Financial Aid



From this page, you will be able to navigate all menus available for students. Looking at this page, you will be able to view a snapshot of your Bio Information, Curriculum, Hours, and GPA along with your current instructors. On the left-hand side, you will be able to take a deeper dive into the menus to view important information about you as a student.

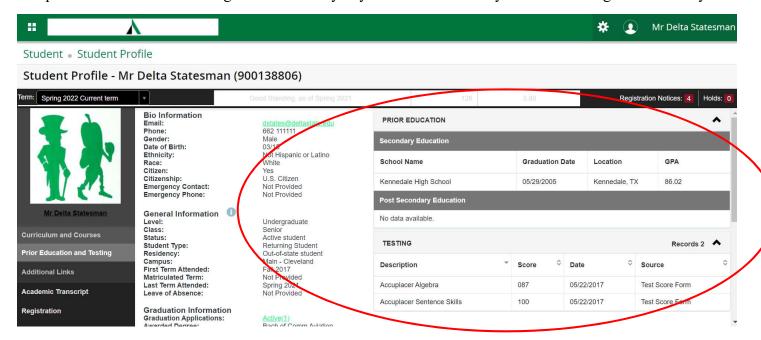
Curriculum, Hours & GPA

Curriculum, Hours & GPA show a snapshot of your overall classes students are currently enrolled in along with their academic standing.



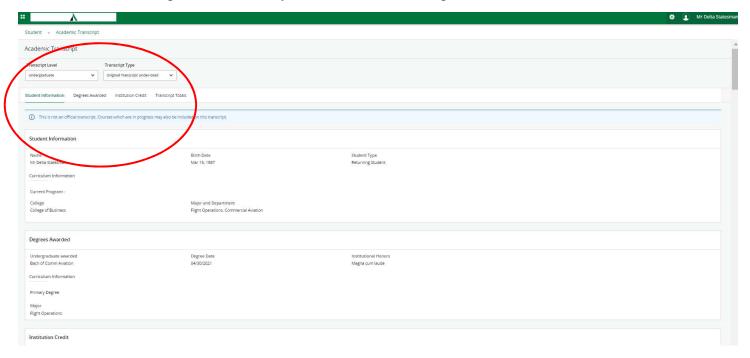
Prior Education and Training

The prior Education and Training link will show you your education history before attending the University.



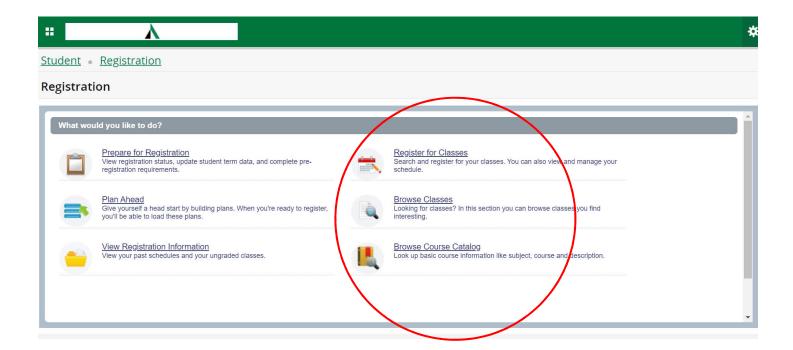
Academic Transcript

The Academic Transcript link will show you an unofficial transcript.



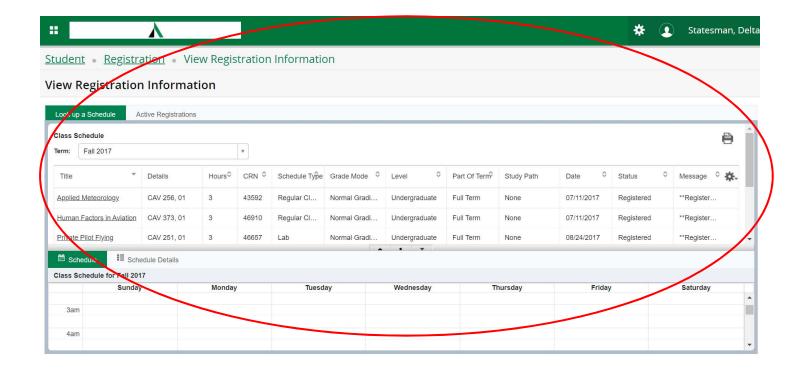
Registration

The Registration link will allow you to browse the classes offered and register for new classes.



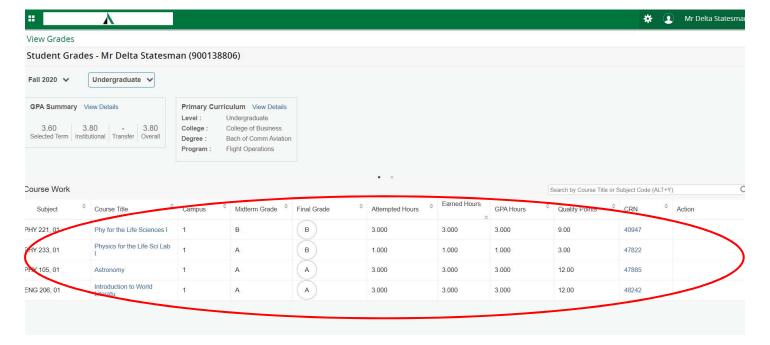
View Registration Information

The view Registration Information link allows you to view your current class schedule.



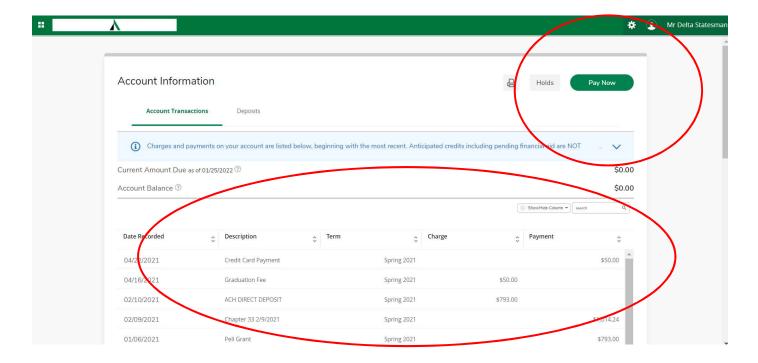
View Grades Tab

The view Grades link allows you to view grades for the prior semesters. All current grades can be found in Canvas. Current semester final grades will show in DSU online services after Registrar has rolled them to academic history at end of the semester.



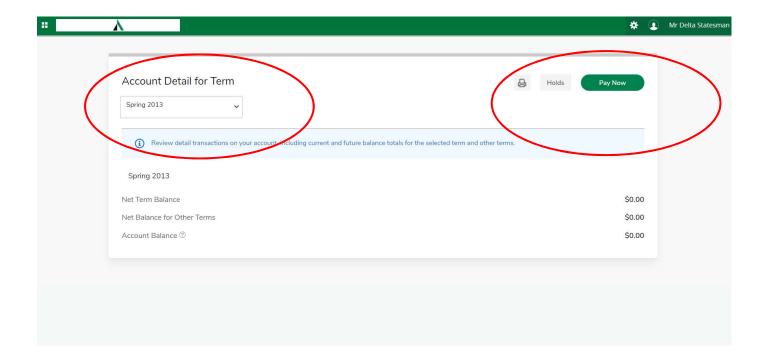
Account Information

The account Information link will show the current balance of your account. On this page, you will be able to view the holds on your account as well as pay your account balance.



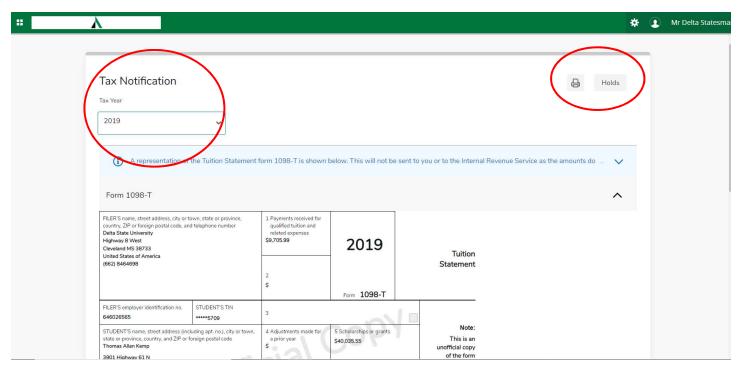
Account Detail for Term

The account Detail for Term link allows you to view your Account Detail by Term. Under this tab, you can also make a payment to your account.



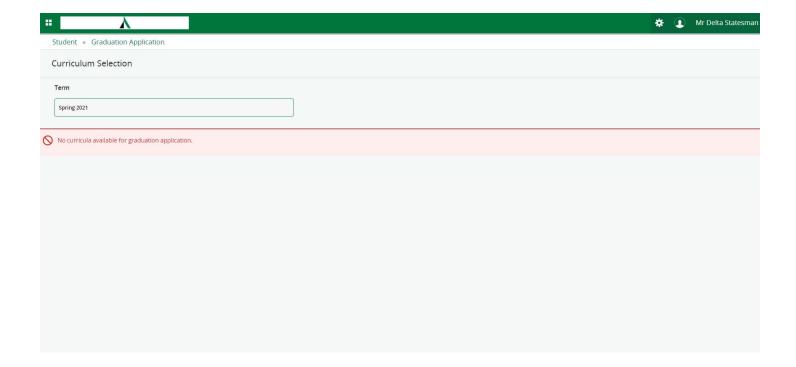
Student Tax Information

The Student Tax Information-1098 link will allow you to pull your Form 1098-T. Choose the year, click print at the top right.



Graduation Application

The Graduation Application link allows you to make an application to graduate from the University. Typically, this is filled out two semesters before the expected graduation date. See Registrar and Advisor for more information.



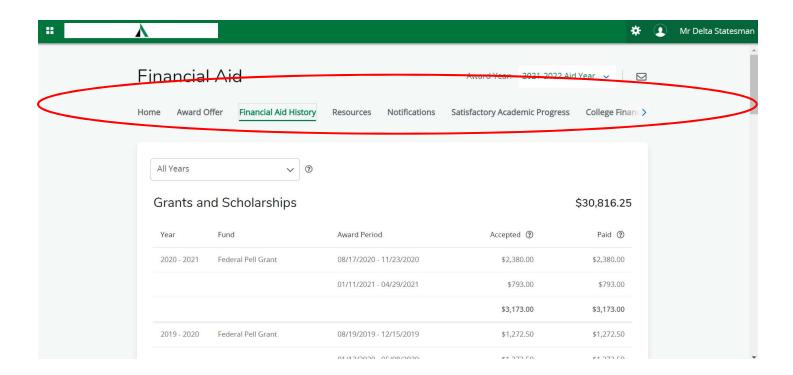
Graduation Application Status

The Graduation Application Status link allows you to view the graduation application status after it has been submitted.



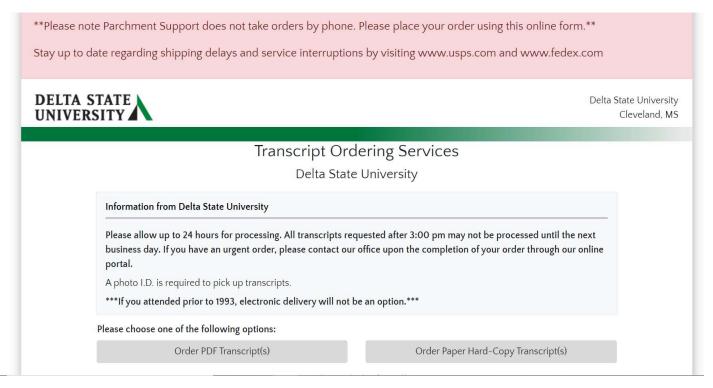
Financial Aid

The Financial Aid link allows you to view your current year's Financial Aid, Financial Aid History, etc. By clicking on the tabs at the top it will take you directly to the information you wish to view. You may view also view other years' information by clicking on the award year drop-down menu.



Request Printed Transcript

The Request Printed Transcript link allows you to request an official transcript from the University.



View Requested Transcript

The View Requested Transcript Status link shows the status of the transcript you requested.

